

MVA FUND DONATES 14 COMMUNAL TOILETS IN OTJOMUISE 7DE LAAN



At the handing over of the 14 community toilets: Chief Executive Officer of the City of Windhoek Mr. Robert Kahimise, Chairperson of Khomas Regional Council Hon Rachel Jacob (in the centre), Chief Executive Officer of MVA Fund Ms. Rosalia Martins-Hausiku (2nd right in the centre), Chairperson of National Council Hon Margaret Mensah-Williams (3rd centre), Her Worship Deputy Mayor Teckla Uwanga (1st right), and recipient community members in 7de Laan.

A welcomed relief as community members were delighted with donation by MVA Fund on the 29 January 2018. At the handing over ceremony, MVA Fund CEO detailed how the organisation as part of its Corporate Social Investment (CSI) projects makes efforts to care for victims of motor vehicle accidents, and that very often relatives of victims affected by motor vehicle injuries languish in poverty and lack necessary amenities. That the gesture expressed by MVA Fund form part of the organisation's Corporate Social Responsibility (CSI).

Fund for bringing the much-needed service to the community, and use the occasion to urge community members to ensure that the facilities are put to good use, kept clean and not be vandalised.

She also urged that persistent negative publicities of the area ought not be the norm, as she details the early onset of the neighbourhood that was catheterised with neighbourly love and care for one another, and that such neighbourliness be the norm of the neighbourhood.

His Worship Mayor of the City of Windhoek Clr Muesee Kazapua, emphasised the need to provide sufficient, suitable sanitary facilities

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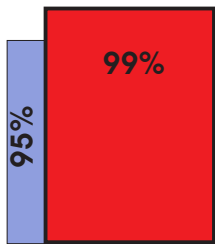
One of the 14 brand new clean community toilets handed over by MVA Fund to 7de Laan community members.



Ceremonially handing over the 14 communal toilets in Otjomuise 7de Laan: Ms. Rosalia Martins-Hausiku MVA Fund's Chief Executive Officer (2nd from right), His Worship Mayor Muesee Kazapua (3rd from right), Chairperson of National Council Hon Margaret Mensah-Williams, and community recipient receiving the key to the community toilet.

WATER ALERT

Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



6 November 2017



Allowance 95%
(482970 m³)

Consumption 99%



**WARNING
SAFE WATER!**

This weekly water watch
is available at
www.windhoekcc.org.na

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Editor's Desk



Lydia Amutenya
Head: Corporate Communications

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to the urban communities, and that the toilets handover could not have come at a better time, given the current outbreak of hepatitis E.

In order to satisfy this basic need, Namibia developed a National Sanitation Strategy in 2009 with the mission "to provide, with minimal impact on the environment, acceptable affordable and sustainable sanitation services for Namibian households" with the vision to accord "a healthy environment and improved quality of life by providing sanitation services for urban and rural households."

Although research indicates that 14% of citizens residing in urban areas practice open defecation as compared to 77% in rural areas, it has become evident that the lack of basic needs is particularly acute in the urban context, where high population density makes a lack of adequate sanitation particularly unpleasant,

unhealthy and unsafe.

It has also been noted that open defecation has consequent negative effects on the public health, as can be evidenced by recent outbreak of Hepatitis E disease in Windhoek; to be specific in the Samora Machel and Moses Garoeb Constituencies, His Worship noted.

As part of the Transformational Strategic Plan 2017–2022 adopted in July last year, which is aimed at, primarily accelerating the realisation of Namibia's dream for prosperity for all, as defined in the Harambee Prosperity Plan, Household Water Security is one of the Five Key Dimensions of Water Security Framework within the City's Strategic Plan, and an essential foundation for efforts to eradicate poverty and support economic development. Therefore, providing all residents with reliable, safe water and sanitation services remains a top priority for the City of Windhoek.

Dear Residents, it gives me great pleasure as we bring you the first Aloe edition of 2018, your readership of our publication surely makes it worthwhile, as this publication strives to provide you with operational information about the City of Windhoek and keep you updated on some of our deliverables.

Towards the end of 2017, the City recorded an outbreak of Hepatitis E virus that put our preparedness and resilience in dealing with emergencies to test.

To date the outbreak cases have numbered over 500, with two fatalities officially confirmed, the City officials that includes technical teams in the supply of bulk water, Health Extension Officers, Environmental Officers, along with stakeholders from amongst others UNICEF, WHO, Red Cross Society, Ministry of Health and Social Services remain hard at work to mitigate the outbreak and to address risk area issues.

The spread of the Hepatitis E is spread along the faecal oral route, and the affected informal areas have limited access to sanitary facilities.

The City of Windhoek's leadership has prioritised the extension of basic municipal services in the medium term especially in the affected areas.

So far, tangible intervention is underway

such as N\$ 17 million committed by the City Council leadership such as an extension of 7 km portable water network currently underway in Goreangab area, installation of standpipe, that will ensure that communities along the standpipe be in close proximity of clean water.

Further support for clean water has been received from Coca-Cola and have been very instrumental with daily supply of 10 to 20 litter water containers of clean water to the informal settlements.

The City has also rolled out 5,000 and 10,000 litre water tanks to the affected communities.

These are interim arrangements while the city seeks for long term solutions

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box

to provide long term bulk municipal amenities.

With the adopted Strategic Transformation Plan 2017-2022 last year, the resident can be rest assured that the blue print plan adopted will not be a nice to have document, as the City Council leadership is upbeat to have tangible outcome and a transformed City that lives up to its vision of a SMART and Caring City, that is responsive to the needs of its residents.

Until next month, keep well!

59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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HIS EXCELLENCY THE PRESIDENT OF THE REPUBLIC OF NAMIBIA VISITED COMMUNITIES AT THE EPICENTRE OF HEPATITIS E OUTBREAK IN WINDHOEK'S HAVANA INFORMAL SETTLEMENTS



(L-R): His Excellency President Dr Hage Geingob, Governor of the Khomas Region Hon Laura McLeod-Katjirua, City of Windhoek Mayor Muesee Kazapua (1st from left).

His Excellency The President Dr Hage Geingob visited communities at the epicentre of Hepatitis E outbreak in Windhoek on the morning of 02 February 2018, in Havana informal settlement, and was accompanied by Hon Minister Bernard Haufiku, Hon Governor Laura McLeod-Katjirua, City of Windhoek Mayor Muesee Kazapua, City Councillors, CEO

Robert Kahimise and other dignitary and technical personnel. During the community visit His Excellency President Hage Geingob was briefed on the situation of the outbreak by Hon Minister Bernard Haufiku Minister of Health and Social Services, and by City CEO Mr. Robert Kahimise and community members as well as City officials. His Excellency The President urged community members to adopt hygiene practices and habits, and urged community members to stop vandalising facilities provided to them and that colonial era is long gone and should not be vandalising public facilities brought to them by a government that belong to them, and as such the facilities they are vandalising is for them.

The President stated that the outbreak is because of people settling where appropriate town planning services has not taken place yet, and as such making it harder for the provision of bulk municipal services. His Excellency President Dr Geingob, took the time to thank all stake holders involved in fighting the spread of the outbreak.

RESIDENT URGED TO SAFELY DISPOSE OF HOUSEHOLD BATTERIES



Photo insert illustrating household batteries

Household batteries contain toxic and hazardous substances that pose a threat to human health and the environment. Different treatment and disposal systems are used for hazardous waste such as household batteries.

The Solid Waste Management Division of the City of Windhoek and Varta Batteries (both members of the Recycle Namibia Forum) have joined forces to make sure that household batteries are disposed of properly. The City commends Varta for taking up the responsibility to ensure that their post-consumer waste ends up at the right place.

The City urge the residents of Windhoek not to throw their household batteries into refuse bins, but safely dispose of household batteries at collection bins set up in the city. Bins are currently available at selected Pick n Pay outlets (Auas Valley, Eros and Mega Centre). New containers were also placed at Dagbreek School for the Mentally Impaired in Klein Windhoek and at Pupkewitz Mega Build and the Lifestyle Centre in Kleine Kuppe.

This is a joint initiative between City of Windhoek, Recycle Namibia Forum, VARTA Namibia, Pick n Pay Namibia and Pupkewitz. Businesses that would

like to become collection points for household batteries can contact Anita Witt (Recycle Namibia Forum) at 081 122 6063 or Estelle Hein (City of Windhoek – Solid Waste Management) at 081 786 7703.



(L-R): City of Windhoek's Solid Waste Management Ms. Estelle Hein, Pupkewitz Megabuild's Ms. Ronel Claasen and RNF's Ms. Anita Witt.

PRUNING OF TREES AT GAMMAMS CEMETERY AND AROUND THE CITY



Cupressus sempervirens trees.

Rehabilitation of trees in the Gammams Cemetery in reference to the article published in the Republikein newspaper "Hartseersak" published on 19 December 2017 Wednesday. There are so many trees that are very old in Gammams cemetery planted in the past years. These trees are just like any other living organism having a lifespan. Once the lifespan is reached, the tree dies and become a threat as they damage tombstones and other properties. These types of trees

called the *Cupressus sempervirens* has no exception from other trees. Some of these trees in the Gammams cemetery, are dying because they have reached the end of their lifespan and as a result they start falling and damaging properties in the cemetery.

Trees like the *Grevillea Robusta* (Silver oaks) are pruned after every five (5) years to maintain the trees and provision of enhanced shade.



Grevillea Robusta (Silver oaks)

Thus, the City's Parks Division has no option but to cut all dead and fallen trees to prevent damages to graves and properties. It is sad to mention that the Global climate change has become a challenge to our ecosystem in different ways, as result, vegetation remains affected tremendously. While most trees are being removed the Parks Division has plan to replace these trees with endogenous trees around the entire City.

CITY OF WINDHOEK WATER REMAIN 100% FIT FOR HUMAN CONSUMPTION



Potable water at the Windhoek Goreangab Operating Company (WINGOC)'s control centre.

The City of Windhoek condemns the author and circulation of a social media message alleging that the City's potable water is not fit for human consumption. The content of that message is detrimental to the good reputation the City enjoys as a global trend setter in water reuse and overall water management. The water of the City of Windhoek undergoes rigorous scientific testing and meets

all international water standards.

Hence, the City of Windhoek hereby assures the residents of our City and visitors alike that our water quality is fit for human consumption and is not infected with disease-causing micro-organisms such as cholera virus as alluded to in the message being circulated on social media platforms. The public should ignore the message as it contains untruthful information of which only the author knows his/her figment intention to cause harm to the good international reputation of Windhoek's water management achieved over many years through innovation, precision engineering, infrastructural development, and hard work by the men and women in the city's water resource management.

The City derives its potable water from three

main sources, namely: water from the bulk supplier NamWater, reclaimed water and from underground aquifer. Rigorous water testing is done by the City's team of qualified scientists in various disciplines related to ensuring that the City has safe clean water for human consumption, of whom amongst other includes disciplines in Microbiology, who are centred at the City's laboratory, and carry out daily testing on water samples collected at all key reservoirs as well as consumer points within the City so as to ensure that the water quality within the potable water network is at all times at internationally accepted standards.

The public should refrain from circulating this misleading message further. Should the public be in a know of the origin of this misleading message, please inform the Police. City Police is reachable on its toll-free number: 302 302 or send a text message to 4444





CITY RESIDENTS CAN OBTAIN MULCH FOR THEIR GARDENS FOR FREE



Illustration of mulch for gardening

City of Windhoek's Parks Division has mulch for garden use in sufficient quantity, and the public is welcome to collect mulch for garden use. Mulch can be used for garden compost, the City uses mulch at council gardens throughout the city. There is currently an over stock of mulch and the public is thus welcome to come and collect some for garden usage.

Mulch serves as a saving water technique for the City, through reduced irrigation, thus Parks division encourage the public, schools, other institution's and private sectors to make use of mulch to retain water for longer periods in the beddings. Having said this, the residents of Windhoek are hereby notified that

mulch is available free of charge at the City of Windhoek's Parks Division office.

What is mulch?

Mulch is any material that is spread or laid over the surface of the soil as a covering, used to retain moisture in the soil, suppress weeds, keep the soil cool and make the garden bed look more attractive. Organic mulch helps also improve the soil's fertility, as they decompose.

Mulch serves several purposes:

- Reduces water use by up to 75% as it protects the soil from evaporation.
- Provides valuable nutrients as the mulch breaks down.
- Encourages worms, which aerate

the soil and provide fertilizer in the form of worm castings.

- Reduces the amount of weeds by inhibiting the germination of weed seeds
- It will not just suppress weeds and slow moisture evaporation, but should also break down into the underlying soil gradually and thereby improve the soil's texture.

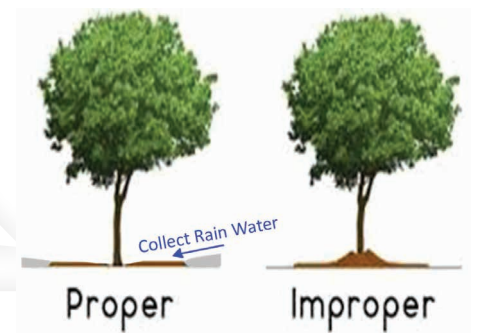


Illustration of mulch usage.

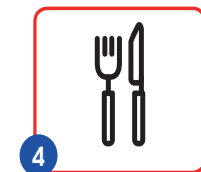
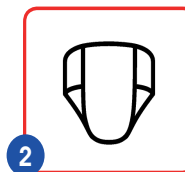
Interested parties are urged to contact Parks division at Tel: 061-290 3540 for collection or more information.

Vision: To be a SMART and Caring City by 2022

Hepatitis E outbreak in Windhoek. Prevention is the most effective approach against Hepatitis E infection.

Wash your hands with soap and water:

1. After using the toilet
2. After changing nappies
3. Before preparing food
4. Before eating food



The Gateway to Endless Opportunities

WINDHOEK CREMATORIUM TEMPORARILY OUT OF ORDER



For lustration purpose only Crematorium.

The City of Windhoek would like to inform all undertakers and the residents at large, that the furnace at the Windhoek Crematorium is temporarily out of order, and thus all cremation services are temporary suspended.

Our technical staffs and engineers are hard at work, to get the crematorium up and running by mid May 2018. Therefore until then, the City of Windhoek recommends that undertakers make other alternative arrangements for cremations. We take cognisance of the fact that this is a very sensitive service, and apologise for the inconvenience caused by this unplanned and unfortunate situation.

VANDALISM OF FACILITIES

Vandalism of Public Facilities

Vandalism is the ultimate 'environmental' crime because acts of vandalism are always committed against physical objects and because the physical design and setting play an important role. In an effort to prevent vandalism and promote community ownership of public health facilities in Windhoek, the City of Windhoek, WHO and the Ministry of Health and Social Services has embarked on an anti-vandalism campaign.

The campaign aims to create awareness among the public about the negative impacts of vandalism on revenue as well as the delivery quality health care services.

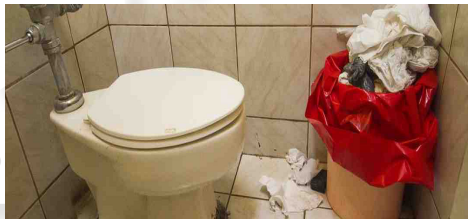


Acts of vandalism:

- Theft/burglary on public facilities
- Breaking of stand pipes
- Disorderly behaviour
- Stealing of fences



Maintenance of Toilet Facilities



Providing a safe environment is the key obligation of any public facilities.

- Promote a positive environment
- Reduce expenses
- Ensure clean and healthy environment
- Disinfect the toilet bowl, seat, lid, tank, and handle surfaces with a disinfectant spray throughout the week.
- Ensure internal leakage to safe expenses.
- It is good practice not to flush foreign objects down the drain.
- Use a plunger if the toilet clogged.
- Ensure a continuous maintenance of toilet.
- Use toilet paper only.



Remember – newspaper blocks toilets and pipes.

Toilets have an unlimited lifespan, but the components inside the toilet do require some maintenance.

Broken Pipes and Running Water



- Report any broken pipe to reduce cost, waste of clean water and contamination.
- Avoid playing in running water.

Do not remove drainage manhole covers

Report acts of Vandalism to: 061- 290 3690/3381/2402

BOOKING OF SAM NUJOMA STADIUM:

Stadium cost N\$ 7590.00 per day. The venue itself, and lights N\$ 438.24 p/h and electrical connection N\$ 51.47 p/h and refundable deposit of N\$ 6 600.00. All this pending pre and post inspections.

VISITORS SAFETY TIPS

Welcome to the City of Windhoek, City of Many Faces

The City of Windhoek promotes Namibia as a safe tourism destination and we trust that you will enjoy your stay in our beautiful city. Guests' well-being and enjoyment are of prime importance to everyone in the tourism industry. Please help us to ensure that your visit is both safe and pleasant by taking the following simple precautions, as you would in any other country.

IN THE HOTEL

- Put airline tickets, valuable documents and certified copies, items and most cash in the hotel safe deposit box before going sightseeing.
- Do not leave your luggage unattended, unless locked in your room.
- Keep your room locked at all times.

• Hand the key in at the desk when you leave the hotel. It is advised that you tell someone at reception where you are going.

SIGHTSEEING / IN THE STREET

- Parking Tickets are not paid at the ATM
- Avoid displaying jewelry, expensive cameras and other valuables. Carry your (video) camera in a shoulder bag and not around your neck. Please

- double check your car is locked.
- Never leave your valuables or property unattended in any public place or displayed in the car even if you are on a guided tour.
- Beware of street offers e.g. Semi precious stones (possession of uncut diamonds is an offense).
- Never give money to children or loiterers, as this would encourage contravention of Municipal regulations.
- Learn about your surroundings. Ask the Tourist Information Officers, Hotel Staff and local residents about areas to avoid.
- If you want a taxi, your hotel or the nearest Tourism Information Office can recommend a reliable service. Taxis in Windhoek display a code consisting of an Alphabet letter and numbered for e.g. K100.

AFTER DARK

- Most areas in the City are safe, but rather explore the area in groups after dark or on weekend afternoons when few people are around.
- Stay away from dark and deserted areas. Seek advice from the Windhoek Tourism Information Offices (Independence Ave and Post Street Mall) about local conditions.

SAFE BANKING TIPS

- Choose a well-lit ATM where you are more visible
- Do not accept help from strangers or allow anyone (not even Security Officers at the ATM's) to help you with your ATM transaction, rather ask for assistance inside the bank
- Do not carry large sums of cash with you.
- Never let your card out of your



WHAT YOU CAN DO TO PREVENT HEPATITIS E?

There is no vaccine or medicine to prevent hepatitis E. People should follow safe food and water guidelines and practice cleanliness and hygiene.

Get safe water; Wash your Hands and Stay Healthy;

Do's

- Drink clean safe water.
- Drink water that has been disinfected (boiled, filtered, treated)
- Use ice made with bottled or disinfected water
- Use toilets and dispose of faeces properly.
- Keep toilets and basins clean.
- Wash your hands with soap under running water.
- Cook food and boil water thoroughly before consumption.
- Use clean cooking utensils.
- Consume fruits and vegetables you have washed in clean water or peeled yourself.
- Peel or cook vegetables and fruits.
- Get and use water from safe water points.
- Boil or treat all water before drinking.
- Carry and store water in clean, covered containers.
- Wash your hands with soap after using the toilet, changing a nappy, before preparing food and before eating food.
- Relief yourself in the toilet.



Wash your hands with clean running water

Don'ts

- Don't drink water out of open containers.
- Don't consume ice from impurity.
- Avoid collecting contaminated water from Goreangab Dam.
- Don't collect water from the cistern.
- Don't consume unwashed or unpeeled raw fruits and vegetables.
- Don't buy food from street vendors (expired and kept in the open).
- Don't dump dirty water in the open.
- Don't relief yourself in the open environment.
- Don't litter in riverbeds and open spaces.
- Don't drink contaminated water from unsafe water sources.
- Avoid collecting water and storing in dirty containers.
- Don't share one container and brew traditional beer (Tombo).

Avoid unhygienic practices



Practice hygiene and cleanliness:

- Wash your hands often.
- If soap and water aren't available, clean your hands with hand sanitizer (containing at least 60% alcohol).
- Don't touch your eyes, nose, or mouth. If you need to touch your face, make sure your hands are clean.
- Try to avoid close contact, such as sharing eating utensils or cups with people who are sick.

If you feel sick and think you may have hepatitis E:

- Talk to your doctor or nurse if you feel seriously ill, especially if you have a fever.
 - o Tell them about your symptoms.
 - o For more information about Hepatitis E, visit the nearest health facility.
- Avoid contact with other people while you are sick.



CELL PHONE (MOBILE) EMERGENCY NUMBER

Namibia has a GSM 900 cell phone network which covers most cities, towns and major roads. For peace of mind have your phone activated to roam Namibia. Mobile phone users may call 112 in an emergency and you will be connected to the appropriate service.

OFFICIAL CONTACT NUMBERS

Crime Prevention / Traffic Management Unit (24 hrs)
+264 - 61 - 290 2239 / 2018 / 3565 / 3567
Toll Free number +264 - 61 - 302 302;
Sms Line, 4444

Fire Brigade (ambulance, accidents and injuries)
+264 - 61 - 211 111

Namibian Tourist Protection Unit (24 hrs)

+264 - 61 - 209 2002
Emergency 10 111;
+264 (0)81 222 2516

Crime Stoppers (Anonymous information to police)
+264 - 61 - 254 299

Report Corruption – Anti-Corruption Commission
Toll Free number, 0800 222 888

SAFE SEX

HIV-AIDS is a global concern, therefore the use of the necessary precautions to prevent the spreading of the virus is recommended. Condoms are freely available at clinics and various outlets.

WATER

Windhoek's water is safe to drink. Water is a scarce commodity in Windhoek. Please use water sparingly!

HOW TO AVOID MUGGING

- Be aware of your surrounding
- Carry your bag around your neck and diagonally across your body. Do not carry it hanging over one shoulder. You may as well clutch your bag and hold it to the front.
- If you know or suspect that a pedestrian is following you, go to the nearest well-lit or busy area and call the police.
- Avoid taking short-cuts through deserted areas such as parks,

empty areas and passages.

- Do not ask strangers to take group pictures no matter how friendly they may seem.
- Hide your phone and do not walk around talking on it as it may distract you and might be grabbed.

ENJOY YOUR STAY IN THE CITY OF MANY FACES!!!



CITY OF WINDHOEK

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Protect yourself from Hepatitis E, Cholera and other diseases **WASH YOUR HANDS**



AFTER
using the
toilet.



BEFORE
preparing and
eating food.



AFTER
cleaning a
baby's bottom and
changing a nappy.

ALWAYS USE SOAP AND CLEAN, SAFE, RUNNING WATER!

